

RMA - form for the return of goods

Dear customer,

it may sometimes happen that a delivered item is defective or incorrect items has been shipped.



For all returns, please fill in this form completely so that we can process your complaint as soon as possible.

If you have any questions please contact us at Phone: +49 23 51-67 21 0-0

Company

Customer no.

Invoice no.

Street

Postal code, location

Telephone

E-Mail

The following products are affected:

Item no., description and error description

Reason

Item is defect

Item delivered incorrectly

Item described incorrectly

Delivery incomplete

Other reasons

I would like

Replacement

Credit note

IBAN

SWIFT

Account owner

Place, date and signature

Note: The goods should be delivered in the original packaging. Every return must be delivered free to door!

Please enclose this form with a copy of the invoice for the return. In case of a fault of the buyer or an unjustified complaint, the buyer assumes the return costs.